



**TERRAMOR HOMES CONTACT INFORMATION**

**SALES CENTER:** Donna Lane.....919.217.1000.....Donna.Lane@TerramorHomes.com

**CORPORATE OFFICE:** 800-831-3720.....7208 FALLS OF NEUSE RD, RALEIGH, NC 27615

**LOCAL UTILITY COMPANIES**

<b>Water/Sewer</b>	City of Raleigh	919.890.3245	<b><i>Raleighnc.gov</i></b>
<b>Garbage &amp; Recycling Receptacles/Pickup</b>	Town of Knightdale *Waste Industries, Inc.	919.217.2212	<b><i>knightdalenc.gov/publicworks.html</i></b>
<b>Electricity</b>	Progress Energy	919.508.5400	<b><i>Progress-Energy.com</i></b>
<b>Gas</b>	PSNC	877.776.2427	<b><i>Psnenergy.com</i></b>
<b>Phone</b>	AT & T	888.757.6500	<b><i>Att.com</i></b>
<b>Cable</b>	Time Warner	919.971.1464	<b><i>Chuck Parker: Charles.parker@twcable.com</i></b>
<b>Homeowners Association</b>	Charleston Management	919.847.3003	<b><i>CharlestonManagement.com</i></b>

*\*\*\*You will have a 5 day grace period after closing to change the electricity and water service into your name. Please do not call for service until about 5 days prior to closing so that it does not affect our ability to have the meters set. You should plan to contact phone and cable approximately 10 days prior to closing. **Welcome to your new Terramor Home!***

The following is a list of the important trade partners who had a part in the construction of your new home. Please contact them directly with any emergencies. If you contact a trade partner for an emergency service, we ask that you please also contact your field manager in order to ensure that Terramor Homes is aware of the situation and can facilitate any follow up that may be needed.

- PLUMBING:** Barbour & Pourron Plumbing.....919.553.4455
- HEATING/ AC:** ARS.....919.828.5147
- ELECTRIC:** Diverse Electric.....919.848.4652
- FIREPLACE:** Brandco.....919.787.8453
- FLOORING:** Creative Touch Interiors.....919.206.4701
- TERMITE TREATMENT/ PEST CONTROL:** The Neuse.....919.369.6511
- GARAGE DOORS:** All About Garage Doors.....919.366.1201
- APPLIANCES:** Kenmore.....888.507.9312

**TerramorHomes.com**